

This publication is provided jointly from the WIA Local Workforce Investment Boards representing Maricopa County and the City of Phoenix.

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Thanks to your help we were able to make our 3 hires all have come from your referrals. Thanks, Nicole Chaidez, Human Resources Manager, Natural Stone Mfg.

Thank you for your help through this difficult time. Hopefully the new year will bring new opportunities and jobs:-)...in the meantime we are fortunate to have you and your team at the Maricopa Workforce helping us out! Happy Holidays. Sincerely, Janene L. (job seeker)

I just wanted to let you know that I have received not only my orientation date, scheduled and START DATE from Amazon, but also I got an email last night informing me that I have been "identified as a candidate" for a Tier 3 position. I had to complete again the EEO/Right to Work form - which makes me just a little nervous since it was a part of the application I submitted - but at least I'm in somebody's system, somewhere for consideration. So, THANK YOU! Had you not mentioned in session that the event was upcoming at the Wigwam, I probably would've missed it altogether, so thank-you, thank-you, thank-you again and again and again. K. (job seeker)

FACTS & FIGURES

Maricopa Workforce Connections Welcomes New Board Members

- Trevor Gelder, First Solar (Public)
- Eric Knott, Cox Communications (Public)
- Shellie Frey (Public)
- Shawn Hutchinson (Private)

A complete roster of MWC Board Members is available on [MWC's Website](#).

Phoenix Workforce Connection Welcomes New Board Members

- Michael Barnett, General Dynamics (public)
- Kim Dorney, City of Phoenix Housing (private)
- Tim Cleary, Elevate Phoenix, Inc. (public)

Job Seeker WIA Utilization — The Workforce Investment Act provides a myriad of job seeker services to the growing number of unemployed in Greater Phoenix. From the beginning of the Program Year (July 2010) through Nov., when the latest data is available, MWC and PWC Career Centers assisted job seeking customers in nearly 141,000 visits.

In the first 5 months of WIA Program Year 2010-11, 820 job seekers were enrolled in WIA to receive training and one-on-one assistance; 339 in the Adult program, 343 in the Dislocated Worker program and 141 in the Youth program. One of the most highly accessed services is the Computer Lab (25,681 visits) and the Assistive Technology lab with 137 visits.

More than 14,000 combined visits were made to Workshops and Assessment sessions.

Submitted by:

Greta Suda, Chair, MWC Advocacy Task Force
Assistant Vice President, Jobing.com, and

Josie Martinez
PWC Board Governance Task Force
HR Consultant/Owner Arizona HR Advisors

On behalf of: MWC Board Members

Tina Huff, Executive Director
Human Resources, Pro's Ranch Markets

Rodney Pack, Program Manager
Arizona Pipe Trades Joint Apprenticeship

Benjamin Serio, Human Resources Manager
Amazon.com

Shellie Frey
Private Sector Representative

Patrick Burkhardt, Assistant Director
Maricopa County Human Services Department
Workforce Development Division

On Behalf of PWC Board Members

Brad Taft, Owner
Taft Resource Group

Joel Millman, Coordinator
AZDES, Mature Worker Program

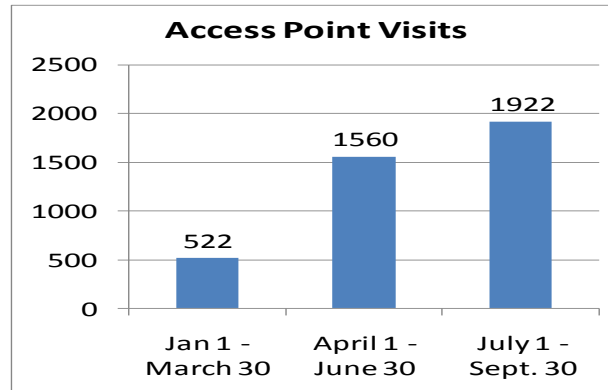
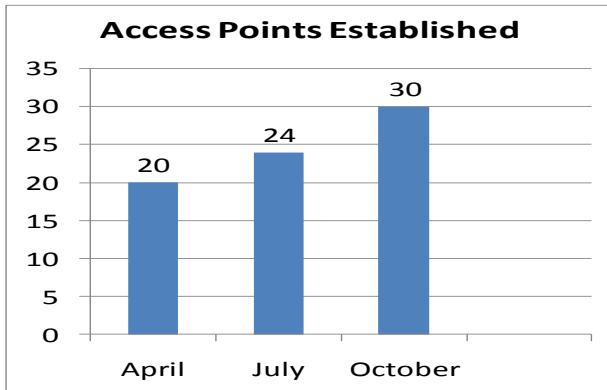
Traci Gruenberger, Vice President for
Development and Operations
Lutheran Social Services of the Southwest

Cynthia Spell-Tweh, Deputy Director
Community and Economic Development
Department, City of Phoenix

Collaboratively providing workforce solutions to businesses and individuals throughout Maricopa County.

One-Stop Access Point Program Continues to Grow

Since April 2010 the local Access Point program added 11 new sites and were visited by more than 4,000 job seekers. The Access Point program, is a DOL initiative officially launched in the Greater Phoenix area in July 2009. The initial goal of establishing 25 Access Points in local community centers and places of worship was surpassed this year. MWC and PWC have established official Access Points at 32 community sites and the number continues to grow. Access Points are seeing good results in the number of job seekers reporting they have found jobs. In the last quarter, 48 individuals reported securing employment, though it is not a requirement of receiving services



NEWS & MEDIA



What the State Legislature should do to strengthen local economy? — Executives Answer, a Q/A section in the January edition of *InBusiness* magazine, includes comments from Maricopa County Human Services Assistant Director, Patrick Burkhart, who oversees MWC operations.

Excerpt: As a leader vested in our business community, what do you see as the priority for the Arizona State Legislature in 2011 to build business and strengthen our local economy? [Burkhart's response—...One key component to a decadal plan will be Arizona's commitment to transforming its workforce from its present "under-skilled" status to a level that can be truly considered internationally competitive"...

To view this piece in its entirety and the feedback from others, please follow this [link](#), select the January *InBusiness* magazine (first selection on the left) and proceed to page 12.

PARTNER ITEMS

New employment portal for Arizona military/veterans

The Arizona Coalition for Military Families, a group MWC engaged with in planning the Yellow Ribbon Reintegration Job Fair, has launched a new tool for Arizona military and veterans. The just released Website, ArizonaCoalition.org/Employment, provides: military skills translator, civilian resume builder, online document storage and information on employment resources. MWC and several of its workforce partners are listed as resources for site visitors. This information will soon be available from the Veterans Services area of MWC's Website.



Gilbert Career Center

735 N. Gilbert Road, Ste. 134
 Gilbert, AZ 85234
 Tel: 602/372-9700
 TTY: 602/372-9792

West Valley Career Center

1840 N. 95th Ave., Ste. 160
 Phoenix, AZ 85037
 Tel: 602/372-4200
 TTY: 602/372-4261

www.maricopaworkforceconnection.com

EVENTS & OPPORTUNITIES

Schedule a tour of a valley One-Stop Career Center

Please call to schedule a tour of a MWC or PWC Career Center to engage with local job seekers and businesses, or join a local workforce advisory board to hear first-hand about the challenges and opportunities being encountered at the grass-roots level.

Contact Patrick Burkhart, Assistant Director, Maricopa County Human Services Department (Phone: 602/506-4146 or burkhartp@mail.maricopa.gov); or Cynthia Spell Tweh, Deputy Directory, Community and Economic Development Department, City of Phoenix (Phone: 602/262-6776 cynthia.spell@phoenix.gov) to schedule an appointment or tour.

MWC and PWC focus on increasing the wealth of individuals, businesses, and the community by identifying labor market needs to develop effective, innovative responses to meet the ever changing industry demands.



North Career Center

9801 N. Seventh St.
 Phoenix, AZ 85020
 Tel: 602/861-0208

West Career Center

3406 N. 51st Ave.
 Phoenix, AZ 85031
 Tel: 623/247-3304
 TTY: 602/534-5500

www.phoenix.gov/PHXWIN/

Please visit the valley's comprehensive WIA One-Stop Career Centers. We'd enjoy showing you what we do!

