



Maricopa County Human Services Department
Workforce Development Division
West Valley Career Center-602/372-4200
East Valley Career Center-602/372-9701
MaricopaWorkforceConnection.com

SUMMARY OF KEY SERVICES:

- Provides Veterans Priority of Service
- Collaborates with state and community partners to offer services to employers and job seekers starting at age 14 years
- Continually identifies and develops local talent to meet the needs of local businesses
- Offers “Core job seeker services” - workshops, resource center, computer lab
- Facilitates “Intensive job seeker services” - Career Guidance Specialists; 1:1 job search/readiness assistance
- External Organizational Leadership – comprised of public and private representation

EDUCATION:

Workforce Investment Act

Federal Government, USA

US Department of Labor- Arizona Department of Economic Security/Commerce Authority

1998-Present

RELEVANT SERVICES:

Veterans/Priority of Services

- Support Services: housing, mental health, transportation, food/nutrition, assistive technology
- Veteran’s benefits: education, training/on-the-job training, transition assistance
- Employment needs: career workshops, skills assessment, career reintegration, workforce credentials, advanced training

Businesses/Employers

- Secure qualified talent
- Train employees to use new industry technology
- Secure lay-off aversion resources & transition strategies

Core Job Seeker Services

- Workshops: Resume Instruction & Writing Lab, Interviewing Techniques, Job Search in the 21st Century and others
- Resource Center: state-of-the art computer labs and office equipment and an extensive resource library
- Assistive Technology Lab: one of the most advanced AT labs for job seekers in Arizona’s One-Stop system
(2009 Achievement Award from the National Association of Counties)

Intensive Job Seeker Services

- Career Counseling: one-on-one skill and aptitude assessment, occupational demand analysis
- WIA supplemented financial assistance for select eligible training/education programs
- Possible supportive services

Advisory Boards/Task Forces

- Maricopa Workforce Connections Board is comprised of 51% private industry and 49% public agency
- MWC Board Task Forces: Advocacy and Performance Assurance
- MWC Youth Council

PROFESSIONAL PARTNERS:

WIA Mandated Partners

Federal Government, USA

Community Action Programs, Maricopa County Community College District,

Local Affiliates

WIA Title 1B, US Housing and Urban Development, Arizona Works operated by MAXIMUS,

DES Employment Service, DES Vocational Rehabilitation, DES Veterans Services DES Title V

Community Partners/Youth Services Providers

Greater Phoenix, Metro Area

YMCA’s Las Artes de Maricopa, Goodwill Industries of Central Arizona, United Way of Central Arizona, Aspire, Arizona Call-A-Teen Youth Resources, Inc., Arizona Women’s Education & Employment, Chicanos Por La Causa, Inc., Friendly House, Jobs for Arizona’s Graduates, SCORE, Phoenix Job Corps, Phoenix Indian Center, Practical Educational Preparation, Inc.

PROFESSIONAL AWARDS:

Arizona Business Magazine – Human Resources Awards--HR Industry Leader of the Year

National Association of Counties (NACo) 2009 Achievement Awards

Assistive Technology Center, Veterans Services Center, and Youth Career Center