



Pursuant to A.R.S. §38-431.02, notice is hereby given to the general public that the Maricopa Workforce Connections Full Board will hold a meeting open to the public December 18, 2008, at 9:30 a.m. located at the APS Building, located at 400 North 5<sup>th</sup> Street, 2<sup>nd</sup> Floor, Phoenix, AZ 85004.

**AGENDA**

1.	<b>Call to order</b>	John Garza, Chair
2.	<b>Pledge of Allegiance</b>	
3.	<b>Roll call</b>	Tina Schoville
4.	<b>Approval of minutes—Action</b> <ul style="list-style-type: none"> <li>▪ October 23, 2008</li> </ul>	John Garza, Chair
5.	<b>Chair’s Report –For Information Only</b> Recognition of New Board Members	John Garza, Chair
6.	<b>AZ MEP—Update</b> Presentation and Appreciation: Jim Godfrey	John Garza, Chair
7.	<b>Presentation – For Information Only</b> Mr. Don Henninger Publisher, Phoenix Business Journal	John Garza, Chair
8.	<b>Task Force White Papers—For Information Only</b> <ul style="list-style-type: none"> <li>▪ System Effectiveness</li> <li>▪ Business Services</li> <li>▪ Advocacy</li> </ul>	Nancy Welch Brady Young Greta Suda
9.	<b>Task Forces and Committees -Action</b>	Patrick Burkhart, Assistant Director
10.	<b>Assistant Director’s Report – For Information Only</b>	Patrick Burkhart, Assistant Director
11.	<b>Call to the Public</b>	John Garza, Chair
12.	<b>Adjournment</b>	John Garza, Chair

**The next Full Board meeting will be scheduled for Thursday, February 26, 2008.**

PUBLIC PARTICIPATION AND ACCESS: “The public must be allowed to attend and listen to deliberations and proceedings taking place in all public meetings, A.R.S. § 38-431.01(A); however, the Open Meeting Law does not establish a right for the public to participate in the discussion or in the ultimate decision of the public body.”

“Equal Opportunity Employer/Program”

“Auxiliary aids and services are available upon request to individuals with disabilities”

A sign language interpreter, alternative format materials, or infrared assistive listening devices will be made available within 72 hours notice. Additional reasonable accommodations will be made available to the extent possible within the time frame of the request. One or more board members may participate via teleconference. Agenda items may be taken out of order.

**MARICOPA WORKFORCE CONNECTIONS  
FULL BOARD MEETING  
Gilbert One Stop  
735 North Gilbert Road, #134 Gilbert, Arizona 85234  
Minutes  
October 23, 2008**

1. Call to Order  
Chair John Garza called the meeting to order at 9:36 a.m.

**2. Roll Call : Quorum**

<b>Present:</b>	<b>Absent/Excused:</b>	<b>Staff Present:</b>
Tony Abraham	Dori Beattie (E)	Karen Emery
Adda Alexander	Richard Burrell	Janis Mueller
Neil Alexander	Ben Candler (E)	Diana Shepherd
Vania Black	Che Collins (E)	Terry Farrell
John Garza	Rebecca Flanagan	Bill O'Brien
Trish Georgeff	Danny Guido	Dawn Zimmer
Belinda Hanson	Katharine Levandowsky	Tina Schoville
Kayong Holston	Gabe Loyola	Derrick Martin
Tina Huff (T)	Bob Neckes	
Blair Liddicoat	Jim Ponte (E)	
Tony Maldonado	Steve Prokopek	
Kelsie McClendon(T)	Marie Sullivan	
Rodrick Miller	Karen Thorne (E)	
Joel Millman	Chevera Trillo (E)	
Karen Poole	Nancy Welch (E)	
Pam Ross		
Don Smith		
Greta Suda		
Mike Wall		
Dean Wine		
Brady Young(T)		

3. **Approval of minutes—Action**  
**Pam Ross made a motion to approve the minutes of April 24, 2008. Mike Wall seconded the motion. The minutes were approved.**
4. **Chairman's Report—For Information Only**  
Chair John Garza introduced the new members of the Board, Tony Abraham, Vania Black, Danny Guido, Kelsie McClendon, Richard Burrell and Dean Wine and thanked them for their participation.
5. **Task Force Updates—For information only**  
Patrick Burkhart gave an overview of the three task forces and their progress starting with Advocacy. They have produced four publications call the *ION*, (Items of Note) and have sent them to Congressional staff and State Legislators. They have also extended invitations to these people and invited them to tour our centers sometime in January. Several marketing projects are in progress, our exposure at Sky Harbor, terminal four and we have placed ads in several publications in the Valley. He also reviewed the recent media coverage that WDD has received.

Regarding the Business Services Task Force, they are currently piloting two new business models, Health Care and Solar. They are working with the Arizona Hospital and Health Care Association to provide lists of prospective employers to the Human Services departments that are in our program. Regarding the Solar aspect, we are working with APS and Abengoa to help assist with the Solano Project which will be spearheaded in Gila Bend. He also reported on the System Effectiveness Task Force which is currently putting the finishing touches on a triage model for the One Stops which will include a customer satisfaction tool and value mapping. ASU Morrison Institute facilitated a regional workshop with MWC and PWC Board and staff members to help develop a customer satisfaction report that will measure services rendered at the centers.

**6. Youth Council Update—*For information only***

Don Smith announced the names of the 12 members of the Youth Council Board. He also announced the new contracts for the Youth providers, ACYR for West Valley, United Way/Aspire for the East Valley, Goodwill-special populations and YMCA-Las Artes de Maricopa. Mr. Smith informed the Board that the PLOT (Producing Leaders of Tomorrow) program has completed their first retreat and the second retreat for youth will be on October 31<sup>st</sup> in northern Arizona. He reported that they currently have two existing locations in the program, Sunshine Residential and Copper Canyon High School. They also have recently expanded into the following programs, Valley Christian Center, Evening Reporting Center at the YMCA (ERC), Buckeye Outreach for Social Services (BOSS), and Arizona Project ChalleNGe. The contract for Rehoboth is still pending at this time. He reported on the Cost Per Youth report that states the average cost per participant for our program is \$4313. Mr. Smith also stated that we are currently working to develop a program to transfer exiting youth into college programs and provide services to help youth exit to a new skill path with the Maricopa County Community Colleges, not with just Associates Degrees but to also complete Certificate Programs.

**7. Governor's Workforce Policy—*For information only***

Pam Ross reported that there was a State Council meeting held on October 17<sup>th</sup> that addressed the criteria for procurement for Youth. She also reported on the current status of the comprehensive one stop project that is coming to a close after two years of development and will be ready to present on December 2<sup>nd</sup>.

**8. Assistant Director Report—*For information only***

Patrick Burkhart reported on the progress versus 2008-09 goals starting with goals for job seeking customers, on the progress of going virtual, which is currently on hold, and on the progress of leveraging resources to seek and obtain external funding. He also discussed the goals for customers on the Business Services side. He reiterated to the Council the regional economic and employment conditions regarding layoffs and limited holiday hiring, and went over a few bright spots in the labor market. Mr. Burkhart reviewed the new Triage model that is being developed to implement at the Centers and gave an overview of the amount of visits the Centers are receiving from customers. He also discussed the status of the budget and reported on the strategy of tasks for the first six months of 2009.

**9. MWC/PWC Joint Agenda—*Action***

Patrick Burkhart reported on the status of the alliance with PWC and the plans to put together a regional group in January 2009. Regarding the Business Services task force, the plan is to share developed models and results. Regarding the Advocacy task force, the plan is to incorporate PWC into a Regional Communications Strategy. Regarding the System Effectiveness Task Force, they will be sharing the models and best practices and results that were established during their meetings. Regarding the Youth, the plan is to focus on provider efficiency and bridge to MCCCCD project. **Rod Miller made a motion to move forward in the four areas of agenda items to PWC from MWC to**

**build Regional Ad Hoc task force to work together. Don Smith seconded the motion. The motion carried.**

**10. Call to the Public**

No comments from the public.

**11. Adjournment**

**Chair Garza adjourned the meeting at 10:50**

