

1. Call to Order and Pledge of Allegiance

Chair Rick McCartney called the meeting to order at 9:32 a.m.

2. Roll Call: Quorum (21)

Present:

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| 1. Ben Candler | 8. Paul Sanders | 15. Randy Kimmens |
| 2. Dillon Holmes | 9. Benjamin Serio | 16. K. Levandowsky |
| 3. Kayong Holston | 10. George Thorne | 17. Blair Liddicoat |
| 4. Tina Huff | 11. Chevera Trillo | 18. Yolanda Locher |
| 5. Eric Knott | 12. Che Collins | 19. Christine MacKay |
| 6. Rick McCartney | 13. Trish Georgeff | 20. Paul Magallanez |
| 7. Shawn Hutchinson | 14. Belinda Hanson | 21. Karen Thorne |

Absent/Excused:

- | |
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| Greta Suda |
| Karissa Brnak |
| Barbara Gallegos |
| Tony Maldonado |
| Rodney Pack |
| Marie Sullivan |
| Jessica Starr |

Staff/Guests: Patrick Burkhart, Janet Lilly, Peggy Feenan, Reid Graser, Curtis Shaw, Bill O'Brien, Diana Shepherd, Karen Beckford, Tina Luke, Rudy Barcelo, Dawn Zimmer, Laurie Ontiveros, Bonnie Thoi, Dana Hussey, Barbara Salares, Kristen Merser.

3. Approval of Meeting Minutes – Action Item

Chevera Trillo made a motion to approve the June 24th minutes; Ben Serio seconded; approved.

4. Clarence Carter, Director, Arizona Department of Economic Security– For Information Only

- Managed the national food stamp program and noted that three things judge its effectiveness: (1) benefit administered to appropriate person, (2) amount administered appropriate based on their circumstances, and (3) delivered at the appropriate time.
- Current system made up of singular silos of several independent programs that trap people in dependency, not helping them move beyond it.
- Services are available based on economic criteria, not how to get people out of the system or eliminate need. It measures inputs, not outcomes.
- Goal is to build an integrated safety net focused on moving the consumer through the need. Challenge is to grow the capacity of economically challenged people to their highest self.
- Discussing partnership with MWC for the upcoming innovations fund opportunity.

Questions:

What can the Board do within the next year to make a difference?

- Goal is to create synergy in the system with key players being workforce, education and DES. Workforce will report on needs of employers, education department will build credentials, and DES will nurture through the process. The workforce has changed and job seekers need to be prepared for the needs of employers today, so workforce needs to be informed about what current employer needs are.

Is DES too big to be effective?

- Mr. Carter noted his 20 years of experience in human services agencies of all sizes. One agency in D.C. started very large like DES and was sectioned into smaller stand alone agencies which had the same problems. He noted that it's not about the size and complexity, but rather about the administration. If we were all one enterprise for well being, it is an issue of operational design and construct. There are large companies that are effective like Procter & Gamble.

5. Adoption of MWC Two-Year Plan 2011-2013 – Action Item

Patrick welcomed everyone to the newly expanded Gilbert facility and spoke about the changing climate of the last two years. The Strategic Planning and Economic Recovery task force groups were created. The MWC Two Year Plan has metrics, goals, vision and direction. The plan will be for excellence through a slowly recovering economy. The Department of Labor reviewed it and had no changes.

Key features of the plan are in the first few pages and focus on (1) the number of people engaged and put into employment, (2) the number of employers engaged and placed with employees, and (3) the number of new businesses attracted to the area that create new jobs and the number of those jobs filled. The plan is a commitment to excellence as a system to serve those most in need by setting ambitious agendas and holding ourselves accountable.

Action Item #1

Resolved:

The Maricopa Workforce Connections Board, certified by the State of Arizona, and approved by the Maricopa County Board of Supervisors as the Local Workforce Investment Board for Maricopa County, serving all citizens and businesses outside of the City of Phoenix, appoints the Maricopa County Human Services Department's Workforce Development Division as the MWC One-Stop Operator for the period July 1, 2011 through June 30, 2013, or until the MWC Board approves a new Two Year Plan.

Ben Serio made a motion to approve Action Item #1; Blair Liddicoat seconded; resolution is passed.

Action Item #2

Resolved:

The Maricopa Workforce Connections Board, certified by the State of Arizona, and approved by the Maricopa County Board of Supervisors as the Local Workforce Investment Board for Maricopa County, serving all citizens and businesses outside of the City of Phoenix, appoints the Maricopa County the MWC fiscal agent for the period July 1, 2011 through June 30, 2013, or until the MWC Board approves a new Two Year Plan.

Paul Sanders made a motion to approve Action Item #2; Karen Thorne seconded; resolution is passed.

Action Item #3

Resolved:

The Maricopa Workforce Connections Board, certified by the State of Arizona, and approved by the Maricopa County Board of Supervisors as the Local Workforce Investment Board for Maricopa County, serving all citizens and businesses outside of the City of Phoenix, approves the MWC One Stop Partner Agreement for the period July 1, 2011 through June 30, 2013, or until the MWC Board approves a new Two Year Plan.

Further Resolved:

The Maricopa Workforce Connections Board directs its One Stop Operator to execute this agreement with all MWC Partners.

Trish Georgeff made a motion to approve Action Item #3; George Thorne seconded; resolution is passed.

Action Item #4

Resolved:

The Maricopa Workforce Connections Board, certified by the State of Arizona, and approved by the Maricopa County Board of Supervisors as the Local Workforce Investment Board for Maricopa County, serving all citizens and businesses outside of the City of Phoenix, approves the MWC Two Year Plan for the period July 1, 2011 through June 30, 2013, or until the MWC Board approves a new Two Year Plan.

Further Resolved:

The MWC Board directs its One-Stop Operator to submit the Two Year Plan, in its entirety, complete with all the required agreements, to the Maricopa County Board of Supervisors for approval, and subsequently to the State of Arizona for affirmation.

Further Resolved:

The MWC Board authorizes the MWC Executive Committee to approve, as necessary and deemed expedient, any technical correction to the Two Year Plan in its entirety as may be requested by Maricopa County or the State of Arizona.

Chevera Trillo noted that the "Arizona Works" program should be updated to the "Jobs Program". Chevera made a motion to approve Action Item #4 with the technical correction; Paul Sanders seconded; resolution is passed with correction.

Mr. Carter commended the board for thoughtfully executing the plan.

6. MWC Annual System Effectiveness Report – For Information Only

Two year plan sets out new benchmarks and metrics so current data tracking may soon be out-dated. MWC missed one performance target, earnings for older youth. Performance targets were difficult to accomplish in a healthy economy, but were not adjusted for recession levels. MWC's target was higher than the State and City of Phoenix so we were being held to a much higher standard. The target was missed by only a couple hundred dollars so if MWC shared their standards we would have met the level. It has been renegotiated so it is no longer so high. There was an overall increase in performance metrics from last year's performance across the board.

Partners that do not report data include PPEP because they play a small role and SCORE because they have only been in the center for one year. The data available is 99.9% of what MWC does.

7. Assistant Director's Report – Action Item

▪ **Recommendation for 2011-2012 MWC Performance Assurance Task Force**

- i. Focused on Year One MWC System Plan Outcomes
 - 1. Three Key System Metrics
 - 2. Plan Objectives
- ii. Twin Roles: Monitoring and Facilitating
- iii. Report to Full Board in April 2012

Ben Serio made a motion to approve the MWC Performance Assurance Task Force; Che Collins seconded; task force created.

8. Other Items

- The Arizona National Guard will be dedicating an Access Point in mid to late September. Board members are encouraged to attend, please contact Patrick for information.
- The SHRM conference will be hosted at the West Valley Career Center.
- Discussing a possible partnership with Career Connectors, an organization with 5,000 members who generally don't visit one-stops.
- Ben Quale job fair on August 10th hosted 100 employers and 1,500 job seekers. Rick McCartney noted that it is great to be recognized as an organization that can execute these types of events.
- Trish announced that HSD's new division, Community Justice Support Services (CJSS), started on July 1st and specializes in serving adults and youth who are coming through and off of probation. The program is currently in the pilot stages starting in 3 zip codes in Chandler, and is co-locating in the Gilbert center. CJSS provides services for the individual and for their family to help ensure success when transitioning back into the community. Lack of jobs, education, safe place to live, and family dysfunction can all undermine good intents of individuals leaving the system. The division is working with a total of 60 participants and their families for a total of about 300 people served. They are working closely with probation officers to identify appropriate referrals to the program.

9. Call to the public - Barbara Salares, Director of Operations for PPEP, noted that the program had been re-funded for the next two years. She thanked the Board for serving special populations and noted that the program reports to the Department of Labor.

10. Adjournment - Meeting adjourned at 10:54 a.m.