

**MARICOPA WORKFORCE CONNECTIONS
SYSTEM EFFECTIVENESS AD HOC TASK FORCE
Morrison Institute for Public Policy
411 North Central, Suite 900 Phoenix, Arizona 85004
Minutes
April 9, 2008**

I. Call to Order

Chair Nancy Welch called the meeting to order at 1:15 p.m.

II. Roll Call: Quorum

Present	Excused/Absent	Staff
Nancy Welch	Blair Liddicoat (E)	Tina Schoville
Patrick Burkhart	Pam Ross (E)	Terry Farrell
Belinda Hanson	Marie Sullivan (E)	Bill O'Brien
Gabe Loyola		Kevin Berry
Joel Millman (T)		Andrea Whitsett
Karen Thorne		Sherri Connell
Chevera Trillo		

III. Charge to the System Effectiveness Task Force—*For information only*

Chair Nancy Welch presented members with the task to identify the workforce system, determine its effectiveness and implement a long-term operational model for success. Patrick Burkhart provided an overview of this purpose and projected a time frame for completion. The next two meetings will focus on further enhancing the existing partnership with Phoenix Workforce Connections. Monthly meetings were scheduled to facilitate task completion within seven months.

IV. Background Briefing MWC System—*For information only*

Mr. Burkhart presented a historical overview of the Full Board and the reorganization of the board infrastructure of which this task force will have limited assignments with a discreet timeline that will change the workforce system thus, making it more effective by streamlining partner services. He further explained the premise of the task force lies within the Memorandum of Understandings to be implemented throughout the One Stop operational infrastructure. He also stated that this task force will align with Phoenix Workforce Connection's Operation Committee in order to achieve dual mutual representation on a regional level.

V. Prioritization of Tasks—*Discussion*

Mr. Burkhart stated that the Vice Chair will need to be elected at the next meeting. Chair Welch requested members review the MWC Two-Year Local Plan and specifically focus on processes and procedures in the One Stops. All members presented their expectations of what outcomes they would like to achieve and Bill O'Brien volunteered to research best practice models in other states in order to identify possible benchmarks to enable the development of a work plan for the rest of the year. Terry Farrell offered up a customer flow chart.

VII. Frequency of Meetings—*Discussion*

It was determined to schedule standing monthly meetings every third Wednesday from 1 p.m. to 3 p.m. All meetings are to be hosted at the Morrison Institute for Public Policy unless otherwise stated. Sherri Connell suggested that mutual board members who currently serve on PWC could report out their meetings for the sake of everyone's time.

VIII. Public Comment—No members from the public were present.

IX. Adjournment

Chair Welch adjourned the meeting at 2:38 p.m.