

Human Services Department



Maricopa County

Human Services Department
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Maricopa County

OVERVIEW OF THE HUMAN SERVICES DEPARTMENT

Maricopa County's Human Services Department (HSD) provides services for the county's most vulnerable citizens — low-income children, adults, and families; elderly; disabled individuals; and low and moderate income communities. The department has a budget of over \$64 million, and employs over 300 staff.

Community Development

develops viable communities that provide decent, safe and sanitary housing, a suitable living environment, and expanded economic opportunities primarily for persons of low and moderate income.

Community Services Division

encompasses Community Action Programs (CAPs) and the Senior Adult Independent Living (SAIL) program.

Community Services provides a variety of basic needs services for low-income individuals and families to help them maintain or achieve economic self-sufficiency and to help them avoid becoming homeless.

SAIL's mission is to help individuals continue living at home by providing assistance with homemaking, personal care, home delivered meals, adult day health care, nursing, and home health aid.

Head Start and Early Head Start

provides comprehensive child development program for children 0-5 years of age, pregnant women, and their families to prepare children for future success in school and support parents as their child's primary nurturer and educator.

Workforce Development

assists local businesses in obtaining and maintaining high-quality employees to ensure the vitality of area businesses. The Workforce Development Division operates two Maricopa Workforce Connections comprehensive career centers. Career center staff provides career seekers with complementary employment resources to assist in obtaining or retaining employment. Visit www.maricopaworkforceconnection.com for more information on business and career seeker services.

The Human Services Department is grant funded and all services are subject to the availability of funding.

ADDITIONAL NUMBERS

CAP Office Locations:

AVONDALE

1007 South Third Street
Avondale, AZ 85323
Phone: 623.333.2700

BUCKEYE

106 N. 5th Street
Buckeye, AZ 85326
Phone: 623.349.6615

CHANDLER

650 North Arizona Avenue
Chandler, AZ 85225
Phone: 480.963.4321

GILA BEND

202 North Euclid Street
Gila Bend, AZ 85337
Phone: 602.252.3186

GILBERT

1140 North Gilbert Road Suite #109
Gilbert, Arizona 85234
Phone: 480.892.5331

GLENDALE

5949 West Northern Avenue, Suite 205
Glendale, Arizona 85301
Phone: (623) 930-2854

GUADALUPE

9421 S. Avenida Del Yaqui
Guadalupe, AZ 85283
Phone: 480.730.3093

MARICOPA COUNTY

COMMUNITY ACTION PROGRAM

Serving Surprise, Sun City and Sun City West, El Mirage, Youngtown, and vicinity.

Phone: (602) 372-4858

PEORIA

8335 W. Jefferson
Phoenix, AZ 85380
Phone: 623.979.3911

SCOTTSDALE

7375 E. 2nd Street
Scottsdale, AZ 85251
Phone: 480.312.2323

TEMPE

2150 E. Orange
Tempe, AZ 85281
Phone: 480.350.5883

TOLLESON

9555 W. Van Buren St.
Tolleson, AZ 85353
Phone: 623.936.7111

WICKENBURG

255 N. Washington
Wickenburg, AZ 85390
Phone: 800.506.0576
928.684.7894

Fair Housing Hotline:

Phone: 602.372.1526

WORKFORCE DEVELOPMENT

Need Help with Your Career?

Maricopa Workforce Connections' (MWC) professional staff is ready to help with your next move. MWC will help you locate a job and identify resources to obtain the knowledge to launch your career.



MWC career specialists work collaboratively with other area organizations making MWC a one-stop, full-service career center.

Available complimentary services include:

- Resume critique
- Job readiness workshops
- Extensive resource library
- Skill and aptitude assessment
- Career counseling
- Labor market information
- Job search and placement assistance
- Supportive services for personal, family and emergency needs

Business Services

MWC has access to a pool of top-notch candidates. It also is experienced in training and placing workers in the fastest-growing industries in the county, including: manufacturing, IT, healthcare and biosciences.

Some of the services offered to assist employers with their workforce needs are:

- Recruitment and candidate screening
- Assistance with downsizing
- Employed worker training
- On-the-job-training

Maricopa Workforce Connections sites receive funding through the Workforce Investment Act of 1998. Most services are provided to the community free of charge. Contact a career center near you for additional information.



GILBERT

735 N. Gilbert Rd.
Gilbert, AZ 85234
480.497.0350
TTY: 480.632.1910

WEST VALLEY

1840 N. 95th Avenue, Suite 160
Phoenix, AZ 85307
602.372.4200
TTY: 602.372.4261

MESA JOB SERVICE

163 N. Dobson Rd.
Mesa, AZ 85201
480.962.7678

Equal Opportunity Employer/Program auxiliary aids and services are available upon request to individuals with disabilities.

COMMUNITY DEVELOPMENT



Maricopa County Community Development Division's objectives are to develop viable communities that provide decent, safe and sanitary housing, a suitable living environment and expanded economic opportunities primarily for persons of low and moderate income.

The Division has marked more than 25 years with the Community Development Block Grant (CDBG) Program. The program has made a difference in the lives of thousands of people and their communities across the county.

Maricopa County is also the lead agency of the Maricopa HOME Consortium. The Consortium has received HOME Investment Partnerships Program (HOME) funding for more than 15 years. The Maricopa HOME Consortium consists of Maricopa County, the Town of Gilbert, and the Cities of Avondale, Chandler, Glendale, Peoria, Scottsdale, Surprise and Tempe. The City of Mesa was a member of the Consortium up until July 1, 2009; when it became its own HOME entitlement community.

The Maricopa Urban County consists of the unincorporated areas as well as the member communities of Buckeye, El Mirage, Gila Bend, Goodyear, Guadalupe, Litchfield Park, Queen Creek, Tolleson, Wickenburg, and Youngtown. The CDBG and HOME grants often constitute the largest grant programs for residents of the Urban County.

The Board of Supervisors encourages citizen participation for the Urban County through a Community Development Advisory Committee (CDAC). The CDAC is made up of elected officials appointed by each Urban County city and town as well as at-large representatives appointed for each Board of Supervisors District. The CDAC oversees the allocation and expenditure of the Urban County HUD-Funded grant programs.

Each activity funded with HUD grant programs must meet one of the national objectives. The CDBG national objectives are: benefit low-and moderate-income persons, prevention or elimination of slums or blight, or address community development needs having a particular urgency. The HOME national objective is to expand the supply of decent, safe, sanitary and affordable housing for low- and moderate-income households.



COMMUNITY SERVICES

The Community Services division includes several programs that provide basic needs services to low income and other special populations. One primary program area is the Community Action Program (CAP) which is operated through subcontracts with 12 agencies countywide. The CAPs offer services such as utility assistance, eviction prevention, rent assistance, and emergency food and clothing as well as other services that help low-income families sustain or achieve self-sufficiency.



The division also administers contracts with various homeless and domestic violence shelters and operates a low-income home weatherization program through a subcontract with a non-profit agency.

The Senior Adult Independent Living (SAIL) program helps individuals continue living at home by providing needed assistance with daily living activities. The program provides case managed services to older and disabled adults and their families and caregivers. People with physical problems, 60 years of age or older, with an emphasis on serving those in greatest social and economic need can benefit from the SAIL program.

The SAIL program is a coordinated approach to the delivery of home and community based services to elderly and physically disabled adults. SAIL case managers provide in-home evaluations to determine an individual's area of need. The case managers make referrals to programs throughout the community that may provide additional support and assistance to the individual. The case manager continuously monitors the changing needs of the individual.

COMMUNITY ACTION PROGRAMS

See addresses/phone numbers on page 7

SAIL

602.372.4879

EDUCATION



The Education Division offers Head Start/Early Head Start services, a comprehensive child development program for young children from birth to age five, pregnant women, and their families. The division's goal is to promote children's social, emotional, cognitive and physical development so that children are prepared for future success in school. Recognizing that children grow within the context of their family and culture, the

program supports and promotes parents in their role as the primary educators and nurturers of their children.

Maricopa County is one of four Head Start/Early Head Start agencies serving Maricopa County. The other three are the city of Phoenix, Chicanos Por La Causa, and Southwest Human Development.

Maricopa County's Head Start Zero-Five program serves more than 2,400 low-income, at-risk children and their families. The program receives more than \$18.7 million in federal funding from the Department of Health and Human Services, Administration for Children and Families. Our communities support the program by providing over \$4 million of local match through community volunteer services and donated facilities.

Maricopa County provides Head Start and Early Head Start services to children living in the east and west valleys of the County.

- For East Valley communities – including Tempe, Mesa, Chandler, Gilbert, Guadalupe, and Scottsdale – services are provided by the Human Services Department.
- For West Valley communities – including Glendale, Peoria, Avondale, Tolleson, Surprise, El Mirage, and Gila Bend – service are provided through a contract with Catholic Charities.

The diverse needs of each community dictate the program options and site locations.

PHOENIX

602.262.4040

EAST SIDE

480.464.9669

WEST SIDE

623.486.9868